

GoodAccess (formerly StaticIpVPN)

Monday, October 5, 2020 7:52 AM

- You should receive an email from GoodAccess with a link to "JOIN QFG TEAM", click on that.
- Create your profile by filling in your name and choosing a password. Please use a secure password as a hacker could get complete access to our system if they figure it out. Click "Join qfg Team"
- Once your profile is saved you should see a link to "Download for Windows"
- Download the GoodAccess app and run it.
- You will probably get a Windows warning message, click on "More", and then click "Run Anyway"
- In the GoodAccess app, fill in the member id (qfg), your email address, and the password you selected for your profile.
- **IMPORTANT, DO THIS BEFORE CONNECTING:** Click the Menu icon at top left and click Settings
- Select the OPVN option from the Protocols drop-down and click Save
- If you don't see the CONNECT NOW button, click the Refresh button at the top right and then click CONNECT NOW.
- You need to leave the GoodAccess program open once it is connected, just minimize it to your taskbar.

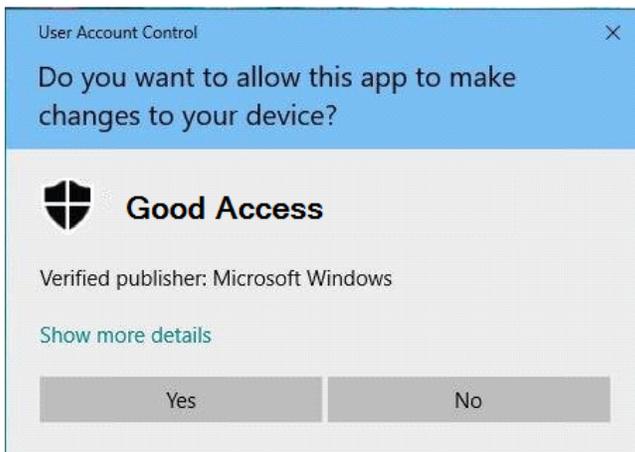
NOTE: POSSIBLE WARNINGS **



Click on the 3 dots (...) to the right of Delete and select Keep



Click "More info", you will then see Run Anyway button to the left of Don't run, click on Run Anyway.



There may be several variations on this, but always just click "Yes"

***** NOTE: IF YOU CLICK CONNECT AND IT JUST SITS THERE SAYING "CONNECTING" *****

1. X out of the Good Access app (top right X) and re-open (click on Windows Start button, should be at the top of the list, if not start typing "GoodAccess", you should see the app.)
2. BEFORE CONNECTING:
 - a. Click on the menu icon at top left (3 lines)
 - b. Click on Settings
 - c. In the drop down box under Protocols, make sure the OVPN item is selected
 - d. Click Save
 - e. If you don't see the CONNECT NOW icon, click the Refresh icon at top right
 - f. Click CONNECT NOW